

**The Halal Approval Global (THAG)** understands the importance of impartiality in carrying out activities for the Halal Certification and effectively manages the potential conflict of interests and ensures complete objectivity for the Halal Certification activities. THAG has developed and implemented procedures in compliance with the requirements of Halal Standards.

- THAG identifies, analyzes, and documents any possible conflict of interests that arise from certification processes including the established relations. If some relations create potential impartiality threats, documents and eliminates such threats. It is necessary, to cover all possible source of conflict of interests' that are identified regardless of their origin". THAG requires all employees and contractors to comply with the impartiality rules as well as with all other procedures and requirements.
- THAG does not undertake any activity that could endanger the impartiality and/or represent a potential conflict of interests. In case where certain situations create unacceptable impartiality threat, the certification activity shall not be conducted.
- Conformity Certificates are only issued by following a certification review by an independent authorized and impartial competent members of certification committee to ensure that no interest will predominate.
- Individuals employed by or otherwise contracted THAG are required to document and record their current and past relationships with all companies. Any situation past or present which may present a potential conflict of interest is required by THAG to be declared. THAG will use the information to identify any threats to impartiality and will not use that individual in any capacity unless they can demonstrate that there is no conflict of interest.
- THAG does not allocate a member of staff or sub-contractor to a management system audit where any past relationship has existed. Exceptionally and at the discretion of the Quality Manager or Top Management an individual or subcontractor may be allocated to a management system audit where a past relationship has existed but there has been no relationship for a minimum of 2 years. The risk assessment will be reviewed.
- THAG shall not certify another certification body for its activities related to Halal Management System Certification. THAG shall not allow in any way conducting activities that are conflict of interests such as advertising or providing management system consultant services. THAG shall take action to correct inappropriate claims by any consultancy organization stating or implying that certification would be simpler, easier, faster, or less expensive if THAG were used. When potential impartiality threat arises, THAG takes all possible measures to eliminate it.
- THAG is not certifying the organizations where THAG is a part of, or it is a member. THAG is not providing internal audits or consultancy services for its certified or potential clients. THAG is not providing certification services to a client when relations between the consulting company and THAG could lead to impartiality threat.

THAG does not receive directly or indirectly any financial support other than the charges of its services from the clients.

- THAG does not pay any commissions to consultants therefore there can be no pressure exercised on THAG by consultants. THAG does not allow any pressure from other certification bodies to influence the certification process in the organization. If other HCB declines to provide service for client and the client requests the same service from THAG, then THAG is investigating the reasons for declining before performing any other certification activities for the respective client. In all cases THAG is not allowing any pressure from top management or partners and others if the client follows applicable documents and procedures.
- THAG does not allow pressure from customers and / or consulting organizations. If there is such pressure than THAG will apply requirements of Halal Standards and internal procedures to eradicate such practice. THAG will undertake any necessary actions against all threats for the independence and the impartiality.
- THAG shall not allow any commercial, financial or other pressures to compromise the impartiality.

Maintaining the confidentiality of information obtained through Halal Certification activities delivered by THAG:

- THAG agrees to treat as strictly confidential all documentation and information provided by any client except as required by law or in demonstrating conformance with the requirements of accreditation. THAG and all employees will neither copy any documentation nor divulge any information to any third party without the written prior consent of the client.
- THAG informs the client, in advance, of the information it tends to place in the public domain. All other information, except for information that is made publicly accessible by the client, is considered confidential.
- THAG does not disclose information about a particular client or individual to a third party without the written consent of the client or individual concerned, except as required by the applicable local & international standards.
- Information about the client from sources other than the client (e.g. complainant, regulators) is treated as confidential. THAG will not put the complaint in public domain without the consent of the client & complainant unless it is legally required to make it available in public domain.
- THAG ensures that personnel, including any committee members, contractors, personnel of external bodies or individuals acting on the behalf of THAG, keep confidential all information obtained or created during the performance of its Halal certification activities. A "Commitment to Impartiality and Confidentiality" is signed



ensuring that the personnel would not disclose such information about the client at any stage, provided with prior consent of the client and THAG.

The Top Management of The Halal Approval Global is committed to always complying with and enforcing each principle mentioned above including its branches. It will set objectives, goals and indicators which will enable us to regularly monitor efficacy in the process management.